

35 Corporate Drive, Suite 300 Burlington, MA 01803 800-428-1144 781-933-9950 www.eascorp.org **Telephone Directory** 



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## **Telephone System Tips:**

- Pressing "0" at any time directs you to an operator.
- You may press an extension number for a particular person or department at any time during the automated attendant recording.
- Calls to a specific department are answered in the order they are received. If all lines are busy, your call is placed on hold for the next available representative.
- If the person you called is unavailable, voice mail answers your call. Press "1" to skip the voice mail recording and immediately leave your message.
- If voice mail answers your call and you would like to transfer to another extension, press \*T, then the 4-digit extension number followed by the # sign.

Department	Extension
Technical Support, including questions	2
regarding DeposZip Desktop or Mobile	
Wires, ACH, Coin and Currency,	4
Safekeeping, Telephone Remittance,	
Investments or Loans	
Statement Rendering	5
Adjustments or Check Research	6

Fax Directory	Number
Administrative Services	781-505-9824
Accounting, Investment Services, Item	781-505-9820
Processing, Adjustments & Member	
Services	
Statement Rendering	781-932-8934